



TrailerMan Trailers Limited.
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Effective 2014.01.01

Limited Warrantee:

A trailer, truck deck, part or component, hereinafter referred to as "the product", manufactured by TrailerMan Trailers Limited, hereinafter referred to as "MFG", is warranted for defects in material and workmanship for one full year from date of original purchase. Any "OEM" (original equipment manufacture) warrantee and remedy for a part used in the manufacture of the product apply prior to this MFG limited warrantee. The MFG at no time warrants the product will perform safely under any or all circumstances to which a user may utilize the product.

This and all warrantees are null and void with the removal or destruction of the MFG issued VIN tag and/or MFG identification decals, for any reason not authorized in writing by the MFG.

Limitations Include:

- a) **Preventable Damage** - All new trailers require the owner/driver to perform the following maintenance at the first **50 km** of use and any time major work is done:
 - ✓ Coupler attachment and function to ensure safe operation (do before attaching to vehicle every time).
 - ✓ Wheel lug nuts re-torque to ensure tight (do each and every time wheels are changed).
 - ✓ Axle and suspension bolts re-torque to ensure tight (do each and every time suspension is worked on).
 - ✓ Anything that should be found during a thorough visual inspection prior to each **trip*** and/or regular maintenance.
- b) **Wear and tear – Normal, wear and tear is not warranted** including but not limited to scratches and dents; wear of tires, brakes (if equipped) and all moving parts that would incur wear from use.
- c) **Substantive alteration** – any alteration beyond cosmetic to the design or structure not performed or authorised in writing by MFG, voids all MFG warrantee. **CAUTION:** For safety consult MFG with details prior to alteration.
- d) **Paint – No warrantee whatsoever!** Although every effort is made to apply an exceptional paint coating it is impossible to do so between mated surfaces. Rust may occur at these points and bleed onto paint surfaces.
- e) **Abuse or Misuse** – any indication that the product has been **abused or misused** voids all warrantees. Failure to follow: usage, maintenance or safety procedures for the class of product, as commonly practiced at the time of purchase, or stated by MFG, or by regulation including but not limited to WCB, DOT, MVA, etc. constitutes misuse.
- f) **Neglect – any issue, failure or weakness must be reported immediately on discovery.** Regular (minimum monthly) maintenance must be performed including checking of parts, bolts and wheel nuts. Regular pre and/or post **trip*** inspections must be performed on all equipment, trailers especially to ensure safe operation. Failure to report these issues to the MFG, or perform regular maintenance, including MFG issued updates, may put the user and others at risk of physical injury or death.

Warrantee Claims:

1. A claim under this limited warrantee is only valid on items that have been paid in full, and
2. **Under no circumstance** will the MFG pay for repairs by any company or person **not authorized in advance** and in writing by TrailerMan Trailers Limited to do so, and
3. Freight, towing, special permits, fines, assessments or traffic citations arising for any reason are the sole responsibility of the purchaser regardless of reason, and
4. The original receipt must be presented at time of claim (photocopies not accepted). Products with VIN tag must be registered for warrantee within 30 days of original purchase, and, any transfer of ownership reported within the term covered, otherwise the term of warrantee start date will be the year and 1st of the month stated on the VIN tag, ending one calendar year thereafter.

Claims must be presented "**for repair**", empty of any and all cargo, clean of any contaminants, freight prepaid, to the MFG's facility within 5 business days from reporting the problem. **Any delay by the customer** in reporting or presenting the unit for repair; or its continued use, **will result in the reduction** (by the amount of further damages) **or denial of the claim in whole.**

At the sole discretion of the MFG, alternate arrangements for warrantee repairs may be made and/or authorized by the MFG.

Any item or issue fixed; replacement or alteration made; for any reason whatsoever, including but not limited to: design corrections; material strength; or regulatory requirements, does not extend this limited warrantee beyond one year from date of original purchase. Extension of this warrantee term is **ONLY** valid if given in writing by the MFG.

Ted Koemsted, President & CEO.
TrailerMan Trailers Limited.

* Re-entry of the vehicle is the start of a **NEW trip!**